

# Free infection control training

Training for customer-facing employees to identify and manage the ongoing risk of Coronavirus (COVID-19) infections.

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Victorian TAFEs and Registered Training Organisations are offering free short accredited training courses (Skill Sets) to help upskill workers to administer and implement infection control policies and procedures within workplaces.

The courses will support businesses to reopen safely and continue to control the outbreak of coronavirus (COVID-19) across Victorian businesses. The course is not mandatory for businesses to reopen; however, employers are encouraged to release their staff for the free training.

The courses combine online learning and workplace-based assessment and involve up to 30 contact hours. Employees will acquire the knowledge and skills to help reduce the transmission of COVID-19 to themselves, colleagues, customers and suppliers. In turn, this will help increase consumer confidence that it is safe for the community to re-engage with Victorian businesses.

After completing the training, staff will be able to confidently:

- follow standard and additional precautions for infection prevention and control
- identify infection hazards and assess risks
- follow procedures for managing risks associated with specific hazards.

## Who is this training for?

The courses will be available for employers and employees in businesses where COVID-safe practices are vital, with a focus on six priority sectors that represent 50% of the Victorian economy:

- retail trade
- accommodation and food
- transport incl. postal and warehousing
- construction
- manufacturing
- health care and social assistance.

## What does the training cover?

Participants will learn a range of skills, including:

- Hand hygiene practices
- Effective surface cleaning
- Use of personal protective equipment
- Disposal of contaminated waste
- Hazard identification, control and reporting
- Appropriate protocols and responses in the event of an incident
- Knowledge regarding the basis of infection and transmission

The following accredited skills set courses are available:

- HLTSS00064 - Infection Control Skill Set (for delivery in Disability Care/Individual Support/Aged Care sectors)
- HLTSS00065 – Infection Control Skill Set (Retail)
- HLTSS00066 – Infection Control Skill Set (Food Handling)
- HLTSS00067 – Infection Control Skill Set (Transport and Logistics)
- BSBSS00095 – Cross-Sector Infection Control Skill Set

## Where is this training available?

For enquiries and enrolments, please select your preferred provider/s from this list:

### TAFE institutes

[Bendigo Kangan Institute \(Bendigo\)](#)

[Bendigo Kangan Institute \(Melbourne\)](#)

[Box Hill Institute](#)

[Chisholm Institute](#)

[Federation University Australia](#)

[TAFE Gippsland](#)

[Gordon Institute of TAFE](#)

[Goulburn Ovens Institute of TAFE \(GOTAFE\)](#)

[Holmesglen Institute](#)

[Melbourne Polytechnic](#)

[Royal Melbourne Institute of Technology \(RMIT\)](#)

[South West Institute of TAFE](#)

[Sunraysia Institute of TAFE](#)

[Swinburne University of Technology](#)

[TAFE Gippsland](#)

[Victoria University](#)

[William Angliss Institute of TAFE](#)

[Wodonga Institute of TAFE](#)

### Registered training organisations

[A.T.S. Arrow Training Services](#)  
[ABEX Institute of Training](#)  
[Access Australia Group Limited](#)  
[AdvancED Education & Training](#)  
[Alpine Institute](#)  
[Apprenticeships Group Australia](#)  
[Australasian Lawrence Aged Care College Pty Ltd](#)  
[Australian Catholic University, ACU College](#)  
[Australian Surf Industry Training School, Front Cooking School, Melbourne Language Centre, Acknowledge Creativity, Stott's College](#)  
[Australian Vocational Training & Employment Services](#)  
[Brace Education Training and Employment](#)  
[Cire Training, Cire Community School](#)  
[Community College Gippsland Ltd, ECG Community College](#)  
[Construction Forestry and Mining Energy Union \(CFMEU\)](#)  
[Creatives New Edge Pty Ltd, Australian Healthcare Qualifications and Training](#)  
[Diamond Valley Learning Centre](#)  
[Djerriwarrh Community & Education Services](#)  
[First Intervention](#)  
[FYI Training Pty Ltd](#)  
[genU Training](#)  
[Guidestar Training & Professional Services](#)  
[Health Careers International Pty Ltd](#)  
[Healthcare Australia Pty Ltd](#)  
[Hospitality Training Australia, Institute of Training and Further Education, Summer School Training Australia, Work Health Safety Australia, Child Care Institute of Australia, Aged Care Training Australia](#)  
[Integracom VIC](#)  
[Intercare Training](#)  
[J J ENDEAVOURS PTY LTD](#)  
[Job Training Institute Pty Ltd](#)  
[LabTech Training Victoria Pty Ltd](#)  
[Living & Learning Nillumbik](#)  
[Mayfield Education Inc](#)  
[Melbourne City Institute of Education, MCIE Apprenticeships Centre, Explore English, My Choice in Education, Next Tech Training, Core Hospitality Skills, Core Job Skills](#)  
[Migrant Resource Centre North West Region](#)  
[Milcom Institute](#)  
[Monash Short Courses Centre, Monash Training and Professional Development, MSA Training and Professional Development, Monash Student Association Training and Professional Development](#)  
[Nepean Industry Edge Training](#)  
[NPT HEART PTY LTD](#)  
[Partners in Training Australia Pty. Ltd](#)  
[Pines Learning](#)  
[Practical Training Pathways](#)  
[Pro-active Training and Assessments, Proactive Training](#)  
[Pub People, Pub School, Event School, First Aid for Little People, Melbourne College of Higher Education, Melbourne College of Further Education](#)  
[Realtime Education & Training Services Pty Ltd](#)  
[Skills Training Australia](#)  
[Stirling Institute of Counselling, Stirling Institute, Stirling Institute of Hypnotherapy, Stirling Institute of Business](#)  
[The Centre for Continuing Education Inc](#)  
[The Malka Group Pty Ltd](#)  
[Think Perform](#)  
[TME Trade Training](#)  
[Victorian Aboriginal Community Controlled Health Organisation Inc.](#)  
[Victorian Arabic Social Services Inc.](#)  
[Victorian Bar School, Complete Hospitality Training, Melbourne Barista, Ready Serve Achieve Melbourne](#)  
[Victorian Fitness Academy Pty Ltd](#)  
[Victorian International Academy](#)  
[Warner Institute](#)  
[WCIG](#)  
[Y Learning & Development Pty. Ltd.](#)  
[Yorke Institute Pty Ltd](#)

